

# The Haryana State Co-operative Apex Bank Ltd

S.C.O No 78-80, Bank Square, Sector 17-B Chandigarh-160017

## ELECTRONIC TOLL COLLECTION - RFID TAG ISSUANCE FORM



### CUSTOMER DETAILS

Name:

Mobile No.:  Account Number (For HARCO Customers)

Address:

Email ID:

Date of Birth/Date of Incorporation:         Gender:  Male  Female  Third Gender

Type of Customers:  Private Ltd.  Partnership  Public Ltd.  Proprietorship  Individual

### VEHICLE DETAILS

Vehicle Reg No.:

### KYC DETAILS

Public Ltd/Private Ltd/Partnership

- Certificate of Incorporation/Partnership Deed/Registration certificate of the firm  
 PAN Card of the corporate  Address Proof of the Organisation  
 Photo ID of signing authority  List of Directors with addresses/Name and addresses of Partners

Proprietorship

- PAN Card of Proprietor  Address Proof of the Proprietor  
 Shop Act or other Firm Proof

Individual

Please submit ID proof and Address proof documents from the following list of valid documents

- Driving Licence  PAN Card (Can be used as Id proof only)  
 Passport  Voter ID Card

Aadhaar Card (With address mentioned)

\*Proof of Identity Document Number:

\*Address proof Document No.:

### TAG DETAILS (FOR OFFICE USE ONLY)

TAG No.:  Issuance Fee Collected:

Wallet ID No.:  Recharge Amount:

Vehicle Class:

Issuing POS ID:

Issuing Agent ID:

Date:

Customer Signature

Issuing Agent

\*I have read & understood, and agreed on terms & conditions

## Terms and Conditions

- The Customer hereby agrees and confirms that, the applicable Security Deposit, as decided by the Bank from time to time, shall be maintained as "Minimum Amount" in the Customer's Account as per the applicable terms & conditions stipulated by The Haryana State Co-operative Apex Bank Ltd. and Customer shall ensure that, the said Security Deposit should not fall below the Minimum Amount. The customer also agrees to bear the charges for recharges based on the recharge mode chosen by the Customer. The charges are liable to be changed by the Bank from time to time.
- The Customer hereby agrees and confirms that, The Haryana State Co-operative Apex Bank Ltd. or Plaza Terminal will not be responsible towards any physical damage to the Tag in any manner whatsoever and that the Customer shall be solely responsible for any such damage or loss to the Tag.
- The Customer hereby agrees and confirms that, The Haryana State Co-operative Apex Bank Ltd. shall under no circumstances be held liable or responsible in any manner if, the Plaza Terminal is not functional or unable to read the Tag. In such cases, the customer will have to make Payment to the Toll Plaza via other modes such as Cash, etc;.
- The Customer hereby agrees and confirms that, The Haryana State Co-operative Apex Bank Ltd. shall have all the rights & authority in its sole discretion to flag the Tag in Blacklist, if the Customer fails to maintain the Minimum Amount in his/her Account or fails to comply with terms & conditions stipulated by The Haryana State Co-operative Apex Bank Ltd. and under the applicable laws.
- The usage of these tags on toll may receive incentives from Government Authorities. The Haryana State Co-operative Apex Bank Ltd. will pass on the cash back received to the Customer's wallet, as and when received by the Bank. This incentive is a promotional drive by the Government and The Haryana State Co-operative Apex Bank Ltd. will not be responsible for the referred incentive from the Government and the time duration when the cash back is obtained.
- The Customer hereby agrees and confirms that, the balance maintained in his/her Account cannot be treated as security or deposit and the same cannot be pledged/charged as security for any loan or other services availed from The Haryana State Co-operative Apex Bank Ltd. or any other Bank/ Financial Institution in any other manner.
- The Customer hereby agrees and confirms that, cash once deposited in the Customer's Account cannot be withdrawn, except at the time of closure of said Account subject to the recovery of applicable charges/commissions/costs due to The Haryana State Co-operative Apex Bank Ltd.
- The Customer hereby agrees and confirms that by applying for The Haryana State Co-operative Apex Bank Ltd. Tag, Customer agrees to indemnify The Haryana State Co-operative Apex Bank Ltd. and its officials from and against any and all claims, actions, suits, proceedings, costs, damages, judgments, amounts paid in settlement and expenses (including without limitation reasonable attorneys' fees and reasonable disbursements at actual) (collectively, "Loss") incurred by The Haryana State Co-operative Apex Bank Ltd., to the extent suffered, as a result of, arising from, or in connection with or relating to or arising out of the use of the Tag by Customer. Customer also agrees to indemnify, defend and hold harmless The Haryana State Co-operative Apex Bank Ltd. and its officials from and against any Loss incurred or suffered by The Haryana State Co-operative Apex Bank Ltd. as a result of The Haryana State Co-operative Apex Bank Ltd. providing its services in the form of Bank Account and any transaction made therein, to enable the Customer to utilize the Tag.
- The products & services provided herein by The Haryana State Co-operative Apex Bank Ltd. will be as per the applicable terms & conditions stipulated by The Haryana State Co-operative Apex Bank Ltd. and The Haryana State Co-operative Apex Bank Ltd. shall at its sole discretion reserves the right to modify/alter all or any of the terms & conditions, without prior notice or any reason whatsoever.
- The products & services provided herein shall be subject to applicable RBI guidelines and regulations, issued from time to time and other prevailing law and regulations in India.
- The Tag may be used for the purpose of making applicable toll payments as may be required by the relevant authorities at participating toll plazas on the highway through the ETC Lane provided at such Toll plazas. No Interest shall be payable by The Haryana State Co-operative Apex Bank Ltd. on the amount available loaded on the Tag.
- If the Tag is lost or stolen, the tag member must file a report with the local police and should be able to produce a copy of the police report upon request by The Haryana State Co-operative Apex Bank Ltd. The tag member must immediately report the loss / theft over the telephone to the customer care and / or lodge a complaint to the kiosk. Customer Care shall, upon adequate verification hotlist/cancel/suspend the tag and terminate all facilities in relation thereto during working hours on a working day following the receipt of such information and on request of the tag member and shall not be liable for any inconvenience caused to the Tag Member in this regard. The Tag Member shall take cognizance of the fact that once a tag is reported lost or stolen and is subsequently found, the same shall be promptly cut in half and adequate care taken to prevent its misuse. The Tag Member is responsible for the security of the tag and shall take all steps towards ensuring the safe keeping thereof. The Tag member will be liable for all charges incurred on the Tag until the Tag is reported Lost/ Stolen. In the event, The Haryana State Co-operative Apex Bank Ltd. determines that the aforementioned steps are not complied with, financial liability on the lost and stolen tag would rest with the tag member.
- In case the account remains unused for a period of 6 months with a negative balance amount, the tag account will be closed and the corresponding tag shall not be accepted at any toll plazas for the purpose of Payment of Tolls.
- On termination of the Tags, the total of all charges outstanding whether or not already reflected in the statement and the amount of any charges incurred after termination shall become forthwith due and payable by the Tag Member as though they have been so reflected and interest will accrue thereon as may be applicable as per The Haryana State Co-operative Apex Bank Ltd. Policy, Process from time to time.
- The Tag member is responsible for all transactions initiated by use of the Tag, accept as otherwise set forth herein. Each time the Tag Member uses the Tag at a participating toll plaza, he authorizes The Haryana State Co-operative Apex Bank Ltd. to reduce the funds available in the Tag Account by the amount of Transaction. The Tag Member is not allowed exceed the available amount in the Tag Account through an individual transaction or a series of transaction. Nevertheless, if a transaction exceeds the balance of the funds available, in the Tag Account, the Tag Member shall remain fully liable to The Haryana State Co-operative Apex Bank Ltd. for the amount of the Transaction. The Haryana State Co-operative Apex Bank Ltd. reserves the right to bill the tag member for any negative balance. The tag member agrees to pay The Haryana State Co-operative Apex Bank Ltd. promptly for the negative balance. The Haryana State Co-operative Apex Bank Ltd. also reserves the right to cancel/ terminate the tag, should the tag member create one or more negative balances with the tag.
- The Tag Member shall inform The Haryana State Co-operative Apex Bank Ltd. in writing within 15 days if any irregularity or discrepancy exists in the transaction / particulars of the Tag Account. If The Haryana State Co-operative Apex Bank Ltd. does not receive any information to the contrary within 15 days, it shall assume that the transactions are correct.
- The Haryana State Co-operative Apex Bank Ltd. shall have the absolute discretion to amend or supplement any of the terms and conditions, features and benefits offered on the Tag including, without limitation to, changes which affect interest charges or rates and methods of calculation at any time. The balance available on the Tag shall be liable to be utilized for all charges incurred and all other obligations under the revised terms and conditions. The Haryana State Co-operative Apex Bank Ltd. shall notify/ communicate the amended Terms and Conditions by hosting the same on the Tag Website or in any other manner as decided by The Haryana State Co-operative Apex Bank Ltd. The Tag member shall be responsible for regularly reviewing the terms and conditions, including amendments thereto as may be posted on the Tag website and shall be deemed to have accepted the amended terms and conditions by continuing to use the Tags.